

COMMUNICATIONS AT THAMESMEAD SCHOOL

Thamesmead School are looking at ways of improving and updating our communications. Recently we have redesigned our Reception area and made staff email addresses available on our website. We very much appreciate parent comments and feedback so that we can continue to improve our communication with you. Please complete the questionnaire below to help us further with this.

Name of student(s): _____ Year group (s): _____

1. How would you rate the overall communications you receive from Thamesmead School? (where 1= poor and 10=outstanding). Please make further comments in Q10 if applicable.

1 2 3 4 5 6 7 8 9 10

2. Do you regularly receive text messages from the school?

YES / NO

If no, please re-confirm your mobile phone number _____

3. Do you regularly receive emails from the school?

YES / NO

4. If no, please re-confirm your email address

(please write clearly)

5. Do you read Thamesmead Talk? (please circle)

Weekly

Sometimes

Never

6. If you do read Thamesmead Talk do you access it ... (please circle)

Via email on home computer

Via email on mobile device

From website

7. Do you use the Thamesmead website? (please circle)

Often

Sometimes

Never

8. Is the information you need on the website?

Often

Sometimes

Never

9. Have you looked at / used the new Facebook page that gives general school updates?

YES / NO

If no, are you likely to use this in the future? YES / NO

10. What other information would you like to see on the website?

11. How could we improve our communications with you?

THANK YOU FOR TAKING THE TIME TO RESPOND TO OUR SURVEY