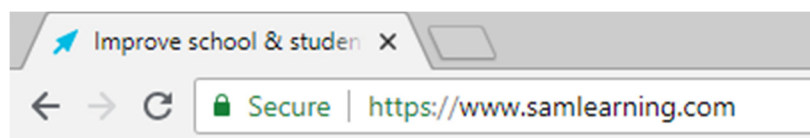


# How do I log in to SAM Learning?

To access SAM Learning, use the link in the Remote Learning area of the Thamesmead website or navigate to [www.samlearning.com](https://www.samlearning.com) using any Internet web browser – SAM Learning recommend Chrome, however.



Click **LOGIN** found in the top right corner of the screen



Enter your log in credential, which includes 3 pieces of information:

Sign In

Centre ID

User ID

Password

[Can't log in?](#)
[Sign In](#)

**Centre ID** - the Centre ID is a unique identifier assigned to each school to be used by learners, teachers, and administrators. The Centre ID has been provided to all students a reminder email will be sent to all students. Learners can also use the **Can't log in?** feature of the log-in portal. To use this feature, you must know the school's postcode.

**User ID** - a learner account is issued a user ID based on data provided to SAM at the start of the subscription. A learner's user ID typically consists of their six-digit DOB followed by their initials. For example, if a learner named Stephanie Large was born on 1st January 2001, her user ID would be 010101SL. Teachers can identify learner user ID's by logging into their teacher account and clicking **Learners** off the top navigation bar. This page contains a user ID column.

**Password** - a learner account password is defaulted to match the learner's user ID. When a learner logs in for the first time, they should enter their user ID in both the user ID field and the password field. The learner can change their password after logging in for the first time. If any time the learner has forgotten their password, an administrator or teacher can reset it.