

Housekeeper

Housekeepers organise hotel staff to make sure that all the rooms are kept clean and tidy.

Average salary (a year)



Typical hours (a week)



You could work



Different routes to get this job

(check the website for entry requirements)

- a college course
- an apprenticeship
- working towards this role

Day-to-day tasks

In this role you could:

- prepare shift rotas and allocate daily cleaning duties to room attendants
- inspect rooms to make sure that standards have been met
- record any faults or damage and make arrangements for repairs
- recruit, train and supervise staff
- work closely with other department heads and the general manager

Skills and knowledge

You'll need:

- persistence and determination
- the ability to use your initiative
- patience and the ability to remain calm in stressful situations
- to be thorough and pay attention to detail
- to be flexible and open to change
- customer service skills
- knowledge of human resources and employment law
- business management skills
- to be able to carry out basic tasks on a computer or hand-held device

Regularly check Teams channel "[Careers advice for students](#)"