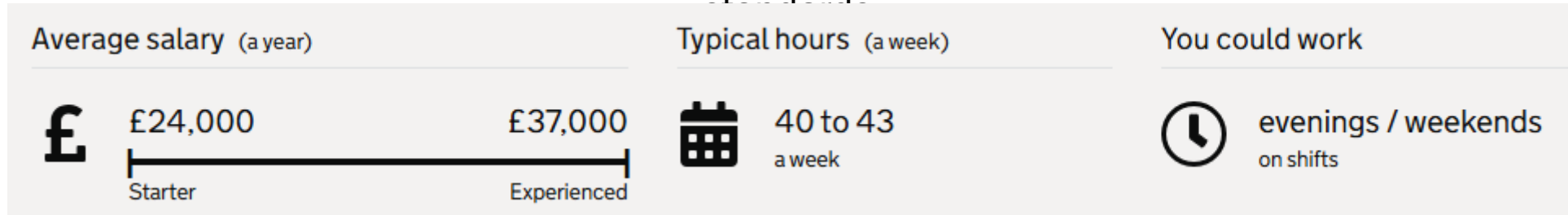


# Quality Control Officer

Quality control officers check that a company's products and services meet quality



## Different routes to get this job

(check the website for entry requirements)

## Skills and knowledge

- the ability to analyse quality or performance
- to be thorough and pay attention to detail
- the ability to work well with others
- excellent verbal communication skills
- to be flexible and open to change
- patience and the ability to remain calm in stressful situations
- the ability to monitor your own performance and that of your colleagues
- active listening skills
- to be able to use a computer and the main software packages confidently

- a university course
- an apprenticeship
- applying directly
- working towards this role
- specialist courses run by professional bodies

## Day-to-day tasks

- inspect and test products and production processes
- check that required standards and regulations are being met
- identify gaps in quality control
- record and report findings to managers
- design, review and update quality control policies
- assess the effectiveness of changes to processes or production
- use quality assurance equipment and software to analyse and improve standards