

Hotel housekeepers

Hotel housekeepers make sure that hotel accommodation is clean and tidy and ready for

guests

Average salary (a year)



£19,000

£28,000

Starter

Experienced

Typical hours (a week)



37 to 40
a week

You could work



days / nights / weekends
on shifts

Skills and knowledge

- customer service skills
- to be thorough and pay attention to detail
- to be flexible and open to change
- the ability to use your initiative
- persistence and determination
- excellent verbal communication skills
- administration skills
- the ability to motivate and manage staff
- to be able to use a computer and the main software packages competently

Different routes to get this job

(check the website for entry requirements)

- a college course
- an apprenticeship
- working towards this role
- applying directly

Day-to-day tasks

- clean guests' rooms, make beds and replace linen and towels
- restock food and drink items, and bathroom supplies
- take laundry away for cleaning
- deal with general customer requests or pass on messages to your supervisor
- clean corridors and communal areas
- report damage or maintenance issues